Focused QA review

Project Desk | Selected journeys and regression evidence

01 / EXECUTIVE SUMMARY

Sample delivery format. The application and account are fictional. Results below use a real local Playwright baseline and a separate, deliberately introduced search fault. This is not a month of customer testing.

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Selected demo scenarios	Passing baseline checks	Deliberate fault scenario

Recorded execution: 29 October 2026 at 14:35 UTC.
Environment: controlled local demo, synthetic member account, Chromium.

What needs your attention?

The healthy baseline passed the agreed journeys. In the separate fault scenario, searching for an existing project returns no results. Members can still browse and filter content, so the example priority is **Medium**.

Recommended next action

Send the search reproduction, screenshot and trace to the developer. After an agreed fix, rerun search and the maintained regression suite. No developer fix or successful post-fix retest is claimed in this sample.

What a scoped QA review provides

Selected testing, experienced investigation, prioritised findings and relevant evidence. Coverage and limitations are explicit. A failed check needs investigation before it is treated as an application defect. This sample does not establish six hours of completed client work.

Selected customer journeys

Five scenarios in a fictional demonstration

02 / AGREED COVERAGE

These five scenarios belong to this demonstration, not a fixed service quota. Statuses come from the recorded local Playwright baseline, not the interactive browser demonstration.

Journey	Expected result	Baseline
Login	Member signs in with the synthetic account.	Passed
Access member dashboard	Dashboard displays the three demo projects.	Passed
Search content	Search returns the matching Release project.	Passed
Filter content	Product filter returns the relevant project.	Passed
Logout	Session ends and dashboard is unavailable.	Passed

What happens in the real service?

Before testing: agree selected journeys, expected outcomes, safe actions, coverage and working windows. Production testing requires explicit written permission.

During the agreed window: perform selected checks and review any agreed automation results. Unavailable checks are never counted as passes.

Investigation: distinguish an application issue from an unstable test or environment/access problem. Investigation and reporting form part of the agreed service scope.

Outside this scope

Real payments, messages and destructive actions; full application coverage; application fixes; hosting and incident management; on-call or emergency support. Safe sandbox scenarios and additional checks require separate agreement.

Search regression

WTP-DEMO-001 | Deliberately introduced application fault

03 / INVESTIGATED FINDING

Example priority: Medium. Search cannot find a known project, while browsing and category filtering remain available.

Expected versus observed

Expected: searching for "Release" returns "Release checklist".

Observed: the deliberately faulty application returns zero projects, even though the matching project exists.

Steps to reproduce

1. Open the sample app with the deliberate search fault enabled.

2. Sign in with the synthetic demo member account.

3. Confirm the dashboard contains Release checklist.

4. Enter Release in Search content.

5. Observe zero results.

Investigation and classification

The baseline search passes. The separate fault fixture suppresses results when the search contains text. The recorded failure and interactive demonstration show that expected-versus-observed difference. This is a deliberate application regression in the sample, not a claimed flaky test.

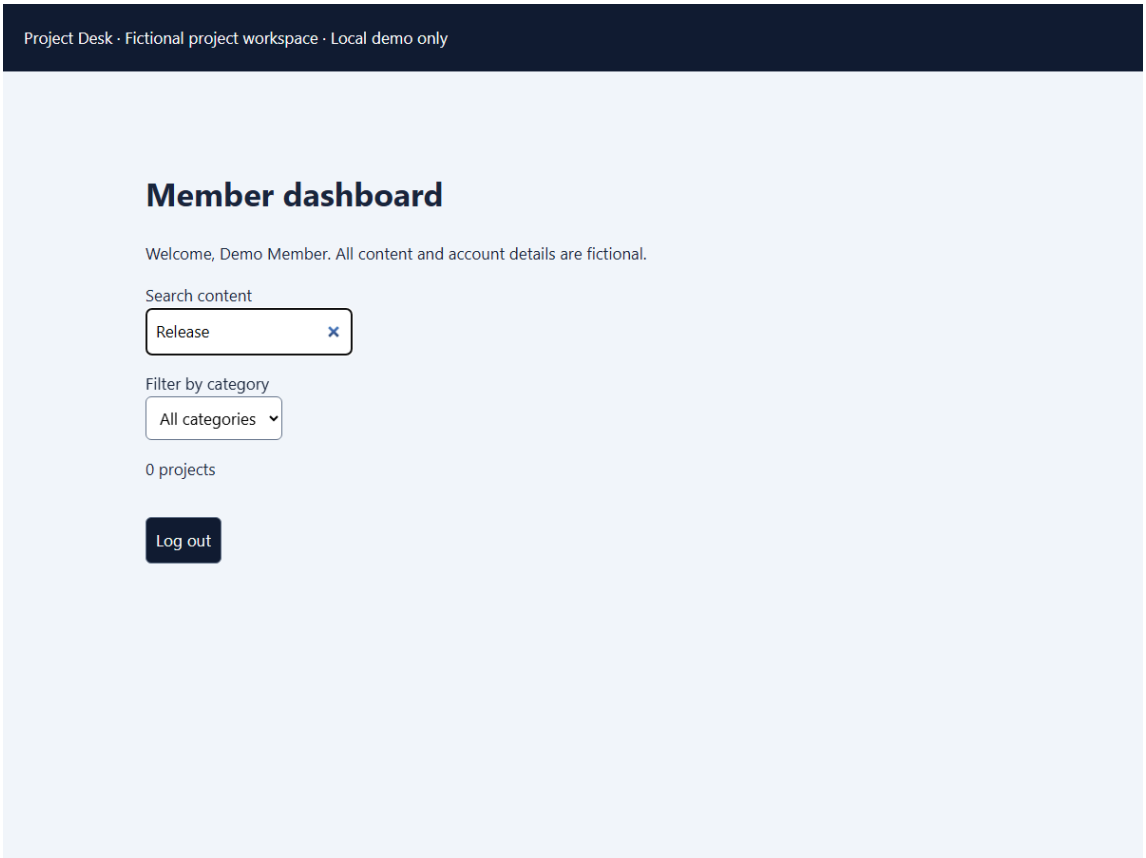
Developer handover and retest

Review search result filtering, restore the expected project result, then request QA verification. Fixing application code and deciding whether to release remain the product team's responsibilities. No post-fix retest is recorded; resetting a demo is not proof of a developer fix.

See what happened

A screenshot for the handover. A trace for the investigation.

04 / FAILURE EVIDENCE



Actual local Playwright capture of the deliberate search fault. Fictional application and synthetic member account only.

What is a trace?

A trace is a step-by-step diagnostic record of one automated test run. It lets a QA engineer replay the test actions, inspect page snapshots and examine timing and captured technical details to understand why the check failed.

You do not need to open it. The QA engineer uses the trace during investigation and shares a plain-English summary. A developer can inspect the optional ZIP if more detail is useful. It is not a recording of your customers or continuous activity monitoring.

Developer evidence: download the synthetic failure trace. Real client traces can contain sensitive session data and must remain private.

What happens next?

Agreed coverage, useful evidence and scheduled delivery

05 / SCHEDULED HANDOVER

Example handover note

The recorded baseline passed all five agreed journeys. A separate controlled search fault returned no result for an existing project. Reproduction steps and evidence are supplied. The next action is developer review, followed by an agreed QA retest after a fix.

What a real handover records

Coverage: actual agreed testing, limitations and unavailable checks. Compare with previous reviews only when previous evidence exists. No findings, monthly totals or pass rates are invented.

Monthly QA summary: record checks and senior review, targeted exploration, evidence, agreed fix verification and remaining risks. Report coverage and deliverables rather than a timesheet.

Scheduled QA services

Focused QA Review: £495 one-off, up to 6 hours total. Scope and delivery date agreed first. Additional testing or retesting fits the allowance or is separately agreed.

Scheduled QA Support: £750/month. Agreed journeys and regression coverage: scheduled Playwright checks, senior QA review, targeted manual exploration, evidence-backed bug reports, fix verification within scope and a concise monthly summary. Automation is included, not an extra charge or equivalent human working hours. Begin with a separately paid focused review.

Scope agreed at onboarding: coverage, test frequency, supported environments, release windows and reasonable change limits. Additional journeys, major automation development, substantial scope changes and extra release requests may need a separate quotation.

Deep Bug Hunt: quoted separately. Specialist senior QA exploratory investigation of unusual behaviours, edge cases, complex workflows, state transitions, boundaries and error handling. Prioritised findings include reproduction steps, evidence and business impact where defects are found. This is distinct from the Focused QA Review. Request a quote.

No continuous monitoring, on-call, emergency, evening or weekend support, 24/7 availability or guaranteed immediate response. Developers own fixes and release decisions. Testing does not guarantee defect discovery or a defect-free product.

VAT is not currently charged. The prices shown are the amounts payable.

Request a QA review